

Möllers Group – Special Retrofit Solutions

Retrofit offer:

Modem plus Remote Service for fast, efficient support in case of service



We understand packaging.

möllers
group

Retrofit offer: Modem plus Remote Service for fast, efficient support in case of service

Accurate fault diagnosis and increased machine availability: With the installation of a modem and the signing of a remote service contract, our competence team supports you with remote diagnostics. The majority of service orders can be swiftly and inexpensively resolved with this tele-support without having to request a technician.



Our recommendation: **Your access to our expert knowledge**

We actively support your maintenance and operating personnel to avoid unscheduled machine downtime. We recommend purchasing a modem through which our specialist personnel can dial into the machine's PLC or overall system and, in the event of a malfunction, then troubleshoot by means of a tele-service.



Task: **Secure fault diagnosis and spare-part recognition**

Practice shows: Often it is minor defects that interfere with everyday production. And it is precisely these which can almost exclusively be detected and repaired remotely.

We use the modem to establish a data connection between your systems and our team. The experts can thus obtain a complete picture of your machine in a short time. Parallel to secure spare parts diagnosis.

There are ways to install the modem for remote maintenance:

- » 4G LTE and 3G UMTS via SIM card (mobile phone network)
- » With LAN cable over the corporate network (VPN connection)

When it comes to remote support, security and data protection have priority - the security features meet the highest standards.



Our retrofit offer for maximum reliability **für maximale Zuverlässigkeit**

As part of a current retrofit offer, we install the modem, optionally including a SIM card.

As a perfect complement, we offer a customized remote service contract that already includes 25 hours of tele-service. This helps to eliminate faults before they lead to long production losses.



Optimum cost control – **concrete savings potential**

Reduce maintenance costs with targeted remote diagnostics and reliable spare parts identification.

The Möllers service team would be happy to make you an individual offer tailored to your plant.

We are looking forward to your inquiry!

» **Avoid shutdowns:**
Our service team
eliminates faults
via tele-support



» With this modem you are in contact with our expert knowledge at all times!

Your contact person



Michael Jungilligens

Fon +49 2521 88-444
spares@moellers.com

Publisher

Maschinenfabrik Möllers GmbH
Sudhoferweg 93-97
59269 Beckum

Fon +49 2521 88-0
Fax +49 2521 88-100

info@moellersgroup.com
www.moellersgroup.com



Inferior Court:
Münster
HRB7676
VAT-ID.No.:
DE 218694419
CEO: Jörg Freyer